

I do not customarily write letters to or about companies that I do business with, but I welcome the opportunity to write this letter in regards to the Quality Thread Company.

I have been involved in the upholstery distribution industry for the past 40 years and have done business with Quality Thread for the past two decades. The partnership that our two companies has formed has been a huge advantage for hundreds of upholstery and sewing companies throughout the Midwest for many years.

Prior to my involvement with Bob Flacks and his staff, I bought thread from a variety of mills and was subjected to high minimums and constant quality issues. Quality Thread, unlike most thread companies, has developed thread lines specifically designed for distributors such as myself. These programs allow us to offer a large variety of thread types and colors while minimizing our inventory costs...the goal of any distributor.

Quality Thread has offered us just that...quality thread...at a fair price, with same day shipping. I don't believe that companies do business with companies; I believe that people do business with people, and the people at Quality Thread have always had answers and product for us whenever we have needed them. I hope to do business with Quality Thread for many years to come.

Rich Heineman
President
Fabric Supply Inc.

www.fabricsupply.com